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Dear Patient:

We at Temecula Valley Endoscopy Center are pleased to be able to provide you with the finest quality of healthcare available and we look forward to seeing you on the date of your procedure.

The purpose of this letter is to let you know our billing procedures and to reassure you that your total financial responsibility for facility services will be at your current in-network co-payment and/or deductible benefit plan level.

Here's how the process will work:

We will submit a claim to your insurance company. As part of their standard protocol, you may receive an Explanation of Benefits (EOB) statement indicating that Temecula Valley Endoscopy Center is an out-of-network provider. If this happens, please keep in mind the following:

1. **An Explanation of Benefits (EOB) statement is NOT a bill** – do not make any payments.
2. We will act as an in-network provider regardless of our status with your insurance company. **You will only be financially responsible for payments according to your insurance in-network benefit program for facility services.** Once we have completed the billing and collection process with your insurance company, we will send you a bill, on our letterhead, stating the amount you owe (if any) as your in-network facility co-payment and/or deductible.
3. **Please call us with questions, Temecula Valley Endoscopy Center – Billing Department at (951) 698-8805.**

Please do not contact your physician's office regarding your facility payment responsibility. Please call us.

Sincerely,

Billing Department
Temecula Valley Endoscopy Center

**** This information does not apply to Medicare, Tricare, or HMO patients.



SEE. KNOW. PREVENT.